

CLAIMS:

1. A method of verifying a telematics unit, the method comprising:  
5 initiating a cleared number voice call from a telematics unit to a call center based on a failed transmission condition;  
establishing a cleared number voice call communication channel between the telematics unit and the call center; and  
communicating at least one telematics unit identifier to the call  
10 center via the established communication channel.
2. The method of claim 1, wherein initiating a cleared number voice call from a telematics unit to a call center based on a failed transmission condition further comprises:  
15 attempting to transmit at least one authenticated call from the telematics unit to the call center;  
recognizing at least one failure to transmit an authenticated call from the telematics unit to the call center; and  
transmitting the cleared number voice call from the telematics unit  
20 to the call center based on the recognized failure.
3. The method of claim 2, wherein the at least one failure comprises three failures.

4. The method of claim 1, wherein communicating at least one telematics unit identifier to the call center responsive to the initiated cleared number voice call further comprises:

5 displaying the telematics unit identifier on a display at the telematics unit; and

communicating the displayed unit identifier over the cleared number voice call communication channel by the user wherein the call center identifies a vehicle.

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5. The method of claim 1, wherein communicating at least one telematics unit identifier to the call center responsive to the initiated cleared number voice call further comprises:

15 initiating a verbal recording including the telematics unit identifier at the telematics unit upon establishment of the cleared number voice call communication channel; and

communicating the telematics unit identifier over the cleared number voice call communication channel wherein the call center identifies a vehicle.

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6. The method of claim 5 wherein the verbal recording is initiated periodically for communication to the call center.

25 7. The method of claim 1, wherein the telematics unit identifiers are selected from the group consisting of station identification number, mobile identification number, mobile dialable number, electronic serial number, vehicle location, vehicle identification number and combinations thereof.

8. A system of verifying a telematics unit comprising:  
means for initiating a cleared number voice call from a telematics unit to a call center based on a failed transmission condition;  
5 means for establishing a cleared number voice call communication channel between the telematics unit and the call center; and  
means for communicating at least one telematics unit identifier to the call center responsive to the established cleared number voice call.

10 9. The system of claim 8, wherein the means for initiating a cleared number voice call from a telematics unit to a call center based on a failed transmission condition further comprises:

means for attempting to transmit at least one authenticated call from the telematics unit to the call center;  
15 means for recognizing at least one failure to transmit an authenticated call from the telematics unit to the call center; and  
means for transmitting the cleared number voice call from the telematics unit to the call center based on the recognized failure.

20 10. The system of claim 8, wherein the means for communicating at least one telematics unit identifier to the call center responsive to the established cleared number voice call further comprises:

means for displaying the telematics unit identifier on a display at the telematics unit;  
25 means for communicating the displayed unit identifier over the cleared number voice call communication channel by the user wherein the call center identifies a vehicle; and  
means for terminating the displaying of the unit identifier when communication of the unit identifier is complete.

11. The system of claim 8, wherein the means for communicating at least one telematics unit identifier to the call center responsive to the established cleared number voice call further comprises:

5                   means for displaying the telematics unit identifier on a display at the telematics unit;

                  means for initiating a verbal recording including the telematics unit identifier by the telematics unit upon establishment of the cleared number voice call communication channel; and

10                   means for communicating the telematics unit identifier over the cleared number voice call communication channel wherein the call center identifies a vehicle.

12. A computer readable medium storing a computer program  
15 comprising:

                  computer readable code for initiating a cleared number voice call from the telematics unit to the call center based on a failed transmission condition;

                  computer readable code for establishing a cleared number voice  
20 call communication channel between the telematics unit and the call center; and

                  computer readable code for communicating at least one telematics unit identifier to the call center responsive to the established cleared number voice call.

13. The medium of claim 12, wherein initiating a cleared number voice call from a telematics unit to a call center based on a failed transmission condition further comprises:

5 computer readable code for attempting to transmit at least one authenticated call from the telematics unit to the call center;

computer readable code for recognizing at least one failure to transmit an authenticated call from the telematics unit to the call center; and

10 computer readable code for transmitting the cleared number voice call from the telematics unit to the call center based on the recognized failure.

14. The medium of claim 12, wherein the at least one failure comprises three failures.

15 15. The medium of claim 12, wherein communicating at least one telematics unit identifier to the call center responsive to the initiated cleared number voice call further comprises:

computer readable code for displaying the unit identifier on a display at the telematics unit;

20 computer readable code for communicating the displayed telematics unit identifier over the cleared number voice call communication channel by the user wherein the call center identifies a vehicle; and

computer readable code for terminating the displaying of the unit identifier when communication of the unit identifier is complete.

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16. The medium of claim 12, wherein communicating at least one telematics unit identifier to the call center responsive to the initiated cleared number voice call further comprises:

5 computer readable code for initiating a verbal recording including the telematics unit identifier by the telematics unit upon establishment of the cleared number voice call communication channel;

computer readable code for communicating the telematics unit identifier over the cleared number voice call communication channel wherein the  
10 call center identifies a vehicle; and

computer readable code for terminating the verbal recording when communication of the unit identifier is complete.

17. The medium of claim 16 wherein the verbal recording is initiated  
15 periodically for communication to the call center.

18. The medium of claim 12, wherein the telematics unit identifiers are selected from the group comprising station identification number, mobile identification number, mobile dialable number, electronic serial number and  
20 combinations thereof.